Scan to Email with Protected Settings

Pre-configured settings avoid issues

Situation

A Large distributor of mobile homes with 300 locations has a need to scan forms, sales contracts, credit requests, etc. into a central database. They had issues with their end users changing the default settings when scanning documents that were being directed via **Scan to Email** to a central database for processing. With the database, exact settings were required for the import to be successful. When an end user would alter the default settings, it caused disruptions with the database program.

Solution

Southern Solutions **Scan to Email App** locks out the settings that have been pre-configured and the settings cannot be changed by the end user. The recipient's address has also been entered and cannot be changed. This ensures the document, when scanned, arrives to the correct place in the proper format.

Getting Started

Ask if there are current issues with scanning documents from multiple users that have to then be entered into a database program
Uncover pain points or frustrations with the current process and the resulting downtime
Determine the value of increased productivity by having the scan to email app settings locked down and unable to be changed by the end users.

Technology Required

Xerox **ConnectKey** MFP
Contact Southern Solutions for the Custom **Scan to Email App**.

Customer Benefits

Saves customer time and aggravation
Reduction in errors of scanned documents
Increased productivity

Solution Links: **Find Out More on ConnectKey**
Find Out More on Xerox All Apps

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